



TIDWIT

THE DIGITAL ECOSYSTEMS NETWORK



DIGITAL ECOSYSTEM SPEEDS AZURE TRAINING PROCESS

Microsoft partners with TIDWIT to simplify,
integrate and secure key enterprise
customer technical user certification

CONTACT US



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sales@tidwit.com



www.tidwit.com

Call or email us to find out how TIDWIT will help your organization better meet its digital ecosystem needs:



CHALLENGE

Microsoft partner Accenture a Fortune 500 global consulting and professional services firm needed to quickly certify its internal technical community on the latest Azure technologies and capabilities. Multiple Microsoft portals and tools had been used in the past to get staff trained but Accenture management was concerned their existing process was not fully General Data Protection (GDPR) compliant. Deploying the TIDWIT solution addressed these compliance needs plus offered a much more integrated approach with the credential verification, metrics analysis and process customization that Accenture was seeking.



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SOLUTION

TIDWIT provided an integrated, single-sign-on (SSO) based Microsoft Azure-focused training environment leveraging a Digital Ecosystem Network. With TIDWIT, Accenture users were able to access all relevant content through a single “pane of glass.” This enabled easier, faster access to high-value educational services including Microsoft Partner University, Channel 9, the Microsoft Developer Network, and the Microsoft Virtual Academy. Hosted videos and YouTube-based training content were all delivered with a greater-than 20-times cost reduction compared with the previously planned massive open online course (MOOC) curriculum implementation.

Accenture was also able to customize and enhance users’ experience by curating content based on individualized needs. Access for administrators and targeted users needing Azure training and certification was streamlined with an SSO providing real time-reporting. The TIDWIT solution delivered comprehensive GDPR compliance with fully secured personally identifiable information—all via an ostensibly self-serve platform.



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RESULTS

With an estimated six hours of training time savings per employee made possible by this deployment, Accenture generated an initial potential of 12,000 hours of training time saved and has now seamlessly scaled to nearly 600,000 total training hours.

Accenture anticipates bringing even more internal users into the program in the future, using the TIDWIT Digital Ecosystem Network to deploy other Microsoft technologies and expanding access to other content providers.



TIDWIT has made a real difference by allowing us to scale vital training content to our technical teams much more efficiently than before, saving us a lot of time and money.

Steve Siromani
Global Capability Development, Accenture



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